

KPI Preliminary Report

KPI 6: Family Rights and Outcomes

Principle 1 : Effective Early On® systems inform parents of their rights regarding Early On.

Probe 1: Does the service area have an accurate, written Early On document for parents that addresses their rights?

Question	Data Source	# in Sample	% Yes	% No
Are written policies and procedures in place that ensure that records are available to parents? (Ref. #217)	Document Review	1	100	0
Are written policies and procedures in place that clearly explain the steps that parents must take to correct or delete records? (Ref. #218)	Document Review	1	100	0
Are written policies and procedures in place that provide a clear definition of complaints and due process? (Ref. #219)	Document Review	1	0	100
Are written policies and procedures in place that clearly inform parents of their rights related to consent? (Ref. #220)	Document Review	1	100	0
Are written policies and procedures in place that address the involvement of surrogate and foster parents? (Ref. #221)	Document Review	1	0	100
Are written policies and procedures in place that address the disposition of records at the end of services provided through Early On? (Ref. #222)	Document Review	1	0	100

Probe 2: Is the information contained in the service area's written policies, procedures, and forms accessible to families and understandable, and can families obtain these documents in their native language?

Question	Data Source	# in Sample	% Yes	% No
Percentage of parents who agree their family was given information about the rights of parents regarding early intervention services. (Ref. #61)	Surveys (Family)	45	82	18
Percentage of parents who agree that, over the past year, Early On services have helped their family know about their child's and family's rights concerning early intervention services. (Ref. #62)	Surveys (Family)	54	79	21
Percentage of parents who agree that, over the past year, Early On services have helped them understand how the early intervention system works. (Ref. #63)	Surveys (Family)	43	39	61
Percentage of Early On coordinators AND local interagency coordinating council (LICC) agency members who agree that in their service area, parents are given a copy of the parents' rights document prior to their child's evaluation for Early On. (Ref. #64)	Surveys (Early On Coordinator / LICC member / Service Coordinator)	6	83	17

Question	Data Source	# in Sample	% Yes	% No
Percentage of parents who agree their family was given information about the rights of parents regarding early intervention services. (Ref. #65)	Surveys (Family)	48	90	10
Percentage of parents who agree that written information they receive is written in an understandable way. (Ref. #66)	Surveys (Family)	46	74	26
Percentage of parents who agree that their family was given information about who to call if they were not satisfied with the services their child receives. (Ref. #68)	Surveys (Family)	47	81	19
Percentage of parents who agree their service coordinator is knowledgeable and professional. (Ref. #69.1)	Surveys (Family)	52	96	4
Percentage of parents who rated the quality of help from their service coordinator in getting the services their family needed as good or excellent. (Ref. #69.2)	Surveys (Family)	52	96	4

Probe 3: Is timely and appropriate consent obtained for all eligible infants and toddlers when necessary?				
Question	Data Source	# in Sample	% Yes	% No
Was written consent obtained prior to the start of the evaluation or assessment process? (Ref. #224)	Child Record Review	15	100	0
Do files contain an appropriately signed Authorization to Share document that is updated every six months? (Ref. #226)	Child Record Review	15	87	13
Is the consent to evaluate in the native language of non-English-speaking families or is there documentation of how native language was addressed in obtaining consent? (Ref. #227)	Child Record Review	15	100	0

Probe 4: Does the service area provide appropriate training to service coordinators regarding procedural safeguards?				
Question	Data Source	# in Sample	% Yes	% No
Percentage of Early On coordinators AND local interagency coordinating council (LICC) agency members who indicate that their service area provides professional learning opportunities in Part C procedural safeguards. (Ref. #74)	Surveys (Early On Coordinator / LICC member / Service Coordinator)	6	100	0

Principle 2 : Effective Early On® service areas acknowledge and support the vital role families play in their child's development.

Probe 1: Does family outcome data indicate that the service area is helping families support their child's development?				
Question	Data Source	# in Sample	% Yes	% No
Percentage of parents who agree that they understand their child's abilities and special needs. (Ref. #71)	Surveys (Family)	54	94	6
Percentage of parents who agree that they have the support they want. (Ref. #72)	Surveys (Family)	48	75	25



Question	Data Source	# in Sample	% Yes	% No
Percentage of parents who agree that they participate in desired services and activities that are available to families in their community. (Ref. #73)	Surveys (Family)	42	63	37